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## **INDEPENDENCE LIGHT & POWER RECOGNIZED FOR RELIABLE SERVICE TO THE COMMUNITY**

Independence, Iowa – April 10, 2018 — Independence Light & Power has received national recognition for achieving exceptional electric reliability in 2017. The recognition comes from the American Public Power Association ([www.PublicPower.org](http://www.PublicPower.org)), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

The Association helps members track outage and restoration data through its subscription-based eReliability Tracker service and then compares the data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

“This recognition helps demonstrate public power’s commitment to reliable electric service,” said the Association’s Senior Vice President of Engineering Services, Michael Hyland.

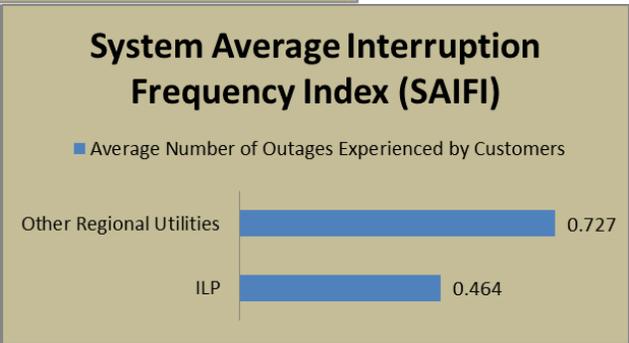
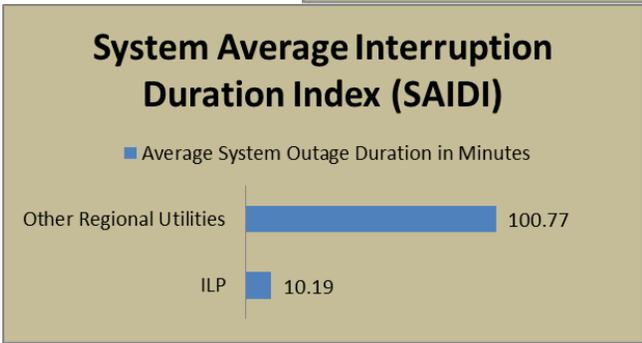
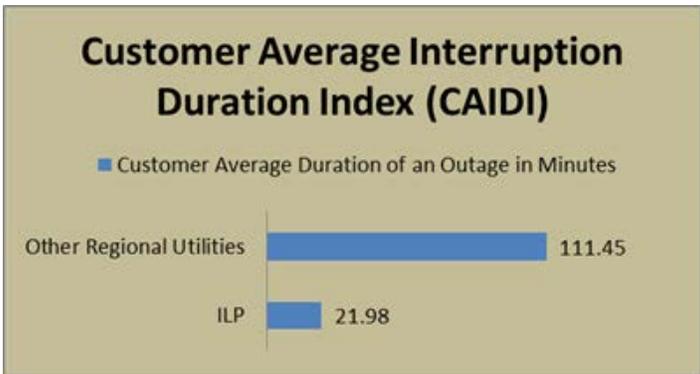
Public power has a strong track record of reliability, said Hyland. Nationwide, the average public power customer has their lights out for less than half the time, compared to other types of utilities.

“We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that the lights stay on for all our customers,” said Kevin Sidles, General Manager at Independence Light & Power.

Over the past three years, the utility has made significant changes that have had a direct impact on its ability to quickly evaluate system interruptions and restore power outages. In 2015, the utility brought the 22MW West Substation (located near the Jr. Sr. High school) online. This substation provides a second, independent power source for the community. In 2016, the utility replaced the 41 year old Power Plant Substation, located at 700 7<sup>th</sup> Ave NE, with a new substation transformer, cabling and power structures. Both stations, as well as other distribution equipment were connected to a new Supervisory Controlled and Data Acquisition (SCADA) system. The SCADA system allows remote monitoring and controls over distribution field equipment. It is used to quickly identify power issues and gives crews the ability to, remotely, perform electrical circuit switching to reroute and restore power.



How Independence Light & Power’s reliability stacks up against other electric utilities within the same region?  
(North Dakota, South Dakota, Minnesota, Nebraska, Kansas and Missouri).



For more information on Independence Light & Power and its commitment to reliability, visit [www.indytel.com](http://www.indytel.com).

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