

FOR IMMEDIATE RELEASE
10/20/2017

Contact:
Melissa Hearn, Marketing
(319) 332-0100

Indytel is now offering All-Digital Cable TV

Independence Light & Power, Telecommunications, (Indytel) began delivering analog cable TV to homes and businesses in December 2000. Fast forward nearly 17 years to September 2017, Indytel ceased the delivery of analog signal and started delivering an all-digital signal to customers. This Digital conversion has freed up capacity on the utility's network to be able to deliver faster internet speeds, more HD channels and paved the way for future innovations including a Fiber-To-The-Home project slated for mid-2018.

The conversion required customers with a digital TV to rescan their TV to find the new channels and channel locations. Customers with analog TVs needed to have a DTA (Digital Transport Adapters) installed to receive the new digital signals. Indytel provided one free DTA for those customers. With the new digital signal, Indytel is able to offer 90 channels including 50 HD (high definition) channels without the use of a digital box (sometimes called a set top box). However, customers can upgrade to a digital box and receive an additional 36 channels which includes 15 HD channels. Indytel has also placed local channels KGAN, KWVL and KCRG on channels 2, 7 and 9 respectively and grouped like channels next to each other for easier channel surfing.

While the conversion did cause some very hectic days for customers of the utility, Indytel has been receiving much praise from happy customers with the improved picture and sound quality. "Our cable TV signals have never been this good", said Kevin Sidles, Indytel General Manager, "we have received more positive feedback from our customers after this project than any other project we have completed. All of us at Indytel are thankful that we have such loyal customers that cheer us on and support the mission to serve the community."

Indytel, is a not-for-profit municipality serving Independence, Rowley and parts of the surrounding area with Telecommunications services including; Internet, Cable TV and Phone.

###