



Your Community Connection

Dear customer/ owner,

As your hometown cable TV provider, Independence Light & Power, Telecommunications continuously works to keep all our rates as low as possible without compromising service quality and reliability. We have, and continue to make important upgrades to our electronic equipment that receive and send cable TV signals to you, our customer/ owner. With these latest upgrades and improvements, we are now able to provide an all-digital format and include HD channels in every package without the need of a separate box and box charge. While these changes will improve picture and sound quality it will also eliminate the analog signals we use today. This means you will need to have a Digital Ready TV. Do you know if your TV is Digital Ready? You can visit our website, [www.indytel.com](http://www.indytel.com) to find out more information on how to determine if your TV is digital compatible and what options you have going forward. On September 6, we will make the switch to this all digital format. We will also be changing cable TV package names and rates at that time. Some customer bills will go up, some will go down and some will stay the same.

The below information is intended to explain the most common cable packages offered and what their rate and structure will be on September 6, 2017.

- Our **Lifeline Basic** package (currently \$22.95 with 0 HD channels) will include channels 2-35, 11 that are HD channels, and remain \$22.95 per month.
- The **Standard Basic** package (currently \$54.95 with 0 HD channels) will include channels 2-95, 50 that are HD channels for \$59.95 per month.
- **Senior Standard Basic** package (currently \$52.20) will no longer be available and those customers/ owners will automatically be moved to the Standard Basic package.
- The **Digital Basic** package (currently \$67.95 with 0 HD channels) will change to the Standard Plus package, channels 2-135, 65 that are HD channels for \$69.95 per month.

The chart below shows a color coded comparison of the most common package changes that will take place on September 6th. For more information on rate and package changes, please visit our website at [www.indytel.com](http://www.indytel.com).

Current Package	Rate	Effective 9/6/2017	Rate
Lifeline Basic	\$ 22.95	Lifeline Basic	\$ 22.95
Standard Basic	\$ 54.95	Standard Basic	\$ 59.95
Senior Standard Basic	\$ 52.20	Standard Plus	\$ 69.95
Digital Basic	\$ 67.95	<b>HD Channels Included in every package</b>	
HD with Digital	\$ 81.85		
HD without Digital	\$ 80.90		

Our goal is to deliver the best quality product at the lowest possible price. We hope you enjoy the new packages, and offerings, and find value in your locally owned and operated Telecommunications Utility.

Sincerely,

Kevin Sidles, General Manager