



Your Community Connection

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**INDEPENDENCE LIGHT & POWER, TELECOMMUNICATIONS RECOGNIZED FOR RELIABLE SERVICE TO THE COMMUNITY**

Independence, Iowa – April 5, 2017 — Independence Light & Power, Telecommunications has received national recognition for achieving exceptional electric reliability in 2016. The recognition comes from the American Public Power Association ([www.PublicPower.org](http://www.PublicPower.org)), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

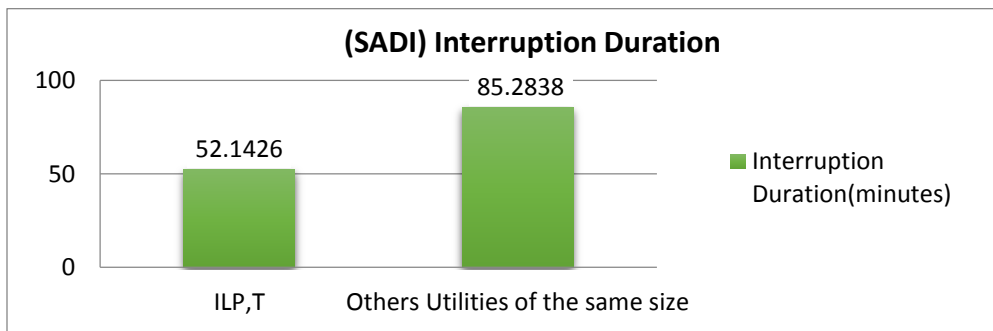
The Association helps members track outage and restoration data through its subscription-based eReliability Tracker service and then compares the data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

“This recognition helps demonstrate public power’s commitment to reliable electric service,” said the Association’s Senior Vice President of Engineering Services, Michael Hyland.

Public power has a strong track record of reliability, said Hyland. Nationwide, the average public power customer has their lights out for less than half the time, compared to other types of utilities.

“We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that the lights stay on for all our customers,” said Kevin Sidles, General Manager at Independence Light & Power, Telecommunications.

Independence Light & Power, Telecommunications’ Reliability statistics for 2016.

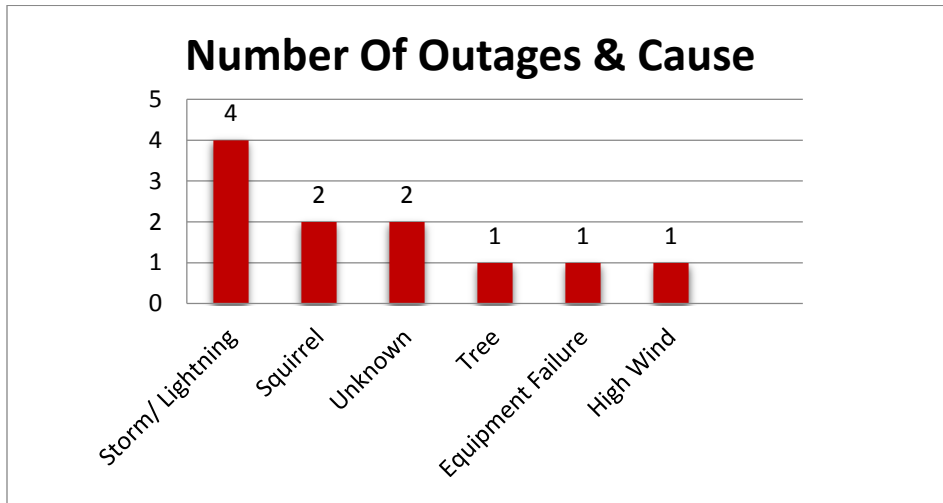


SADI is defined as the average interruption duration (in minutes) for a customer served by the utility system during a specific time period (Jan 1, 2016 - December 31, 2016)



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Independence Light & Power, Telecommunications crews are called upon to restore service as needed to keep homes and businesses powered and secure day or night. Below is a table showing the cause and number of outages experienced in 2016.



For more information on Independence Light & Power, Telecommunications and its commitment to reliability, visit [www.indytel.com](http://www.indytel.com).

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