



Your Community Connection

This message is to inform our customers on news related to your Internet connection.

We monitor our Internet system usage very closely and the recent usage of our system has more than doubled in the past three weeks. This high usage, especially between 7:30 pm -9:30 pm shows our customers are requiring more bandwidth to stream movies and videos and enjoy all the things the Internet has to provide. To meet the new demand the utility is needing to upgrade our connections and hardware much sooner than we had planned for. While these upgrades and changes are already underway, they will take several weeks to complete. We want you to know that providing these services to you at an affordable price and with the highest degree of reliability is our number one focus. At this time we are expecting to have this work completed by mid-March. During the next few weeks we will be scheduling several maintenance windows and will notify you as they are scheduled (typically from midnight to 4:00am). We appreciate your patience as we make these changes to provide you with the most reliable and affordable Internet service possible. We look forward to the new faster service coming to you soon!